

Video transcript:

Domestic Building Oversight Part 1: Regulation

About this review

The Victorian Building Authority, or VBA, regulates the building and plumbing industries. Its job is to make sure buildings meet quality and safety standards.

Since 2021, 3 reviews have made 48 recommendations for VBA to improve its performance.

We assessed if VBA is effectively responding to these recommendations.

We also assessed if VBA met the performance targets set by the Minister for Planning for 2021 to 2023.

What we concluded

Nothing came to our attention to suggest that VBA isn't responding to the recommendations. But it still has a lot of work to do to become a best-practice regulator.

We made 2 key findings.

Finding 1

First, VBA has started to address the recommendations. It's already completed 5 and is working on 31.

But it still has a lot of work to do because the remaining recommendations involve major changes.

VBA only fully met 6 of the 14 performance targets set by the minister.

Finding 2

Second, VBA doesn't consistently monitor and report its progress against all targets and recommendations.

Doing this would help it manage risks and know if it's on track.

What we recommended

We made one recommendation for VBA to set up a system to better monitor improvements.

More information

Interested in finding out more? See the full report on our website.