

Appendix D: Abbreviations, acronyms and glossary

Abbreviations We use the following abbreviations in this report:

| Abbreviation | Full spelling |
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| the Act | <i>Local Government Act 2020</i> |
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| the Regulations | Local Government (Planning and Reporting) Regulations 2020 |
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Acronyms We use the following acronyms in this report:

| Acronym | Full spelling |
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| IT | information technology |
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| LGV | Local Government Victoria |
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| PIPE | property, infrastructure assets, plant and equipment |
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| VAGO | Victorian Auditor-General's Office |
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Glossary This glossary includes an explanation of the technical terms used in this report:

| Term | Explanation |
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| Staff turnover rate | This is a measure of how many people have left employment. The formula is the number of permanent staff resignations and terminations divided by the average number of permanent staff. |
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| Reasonable assurance | We achieve reasonable assurance by obtaining and verifying direct evidence from a variety of internal and external sources about an agency's performance. This enables us to express an opinion or draw a conclusion against an audit objective with a high level of assurance. We call these audit engagements. |
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| Limited assurance | We obtain less assurance when we rely primarily on an agency's representations and other evidence generated by that agency. However, we aim to have enough confidence in our conclusion for it to be meaningful. We call these types of engagements assurance reviews and typically express our opinions in negative terms. For example, that nothing has come to our attention to indicate there is a problem. See our assurance services fact sheet for more information. |
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