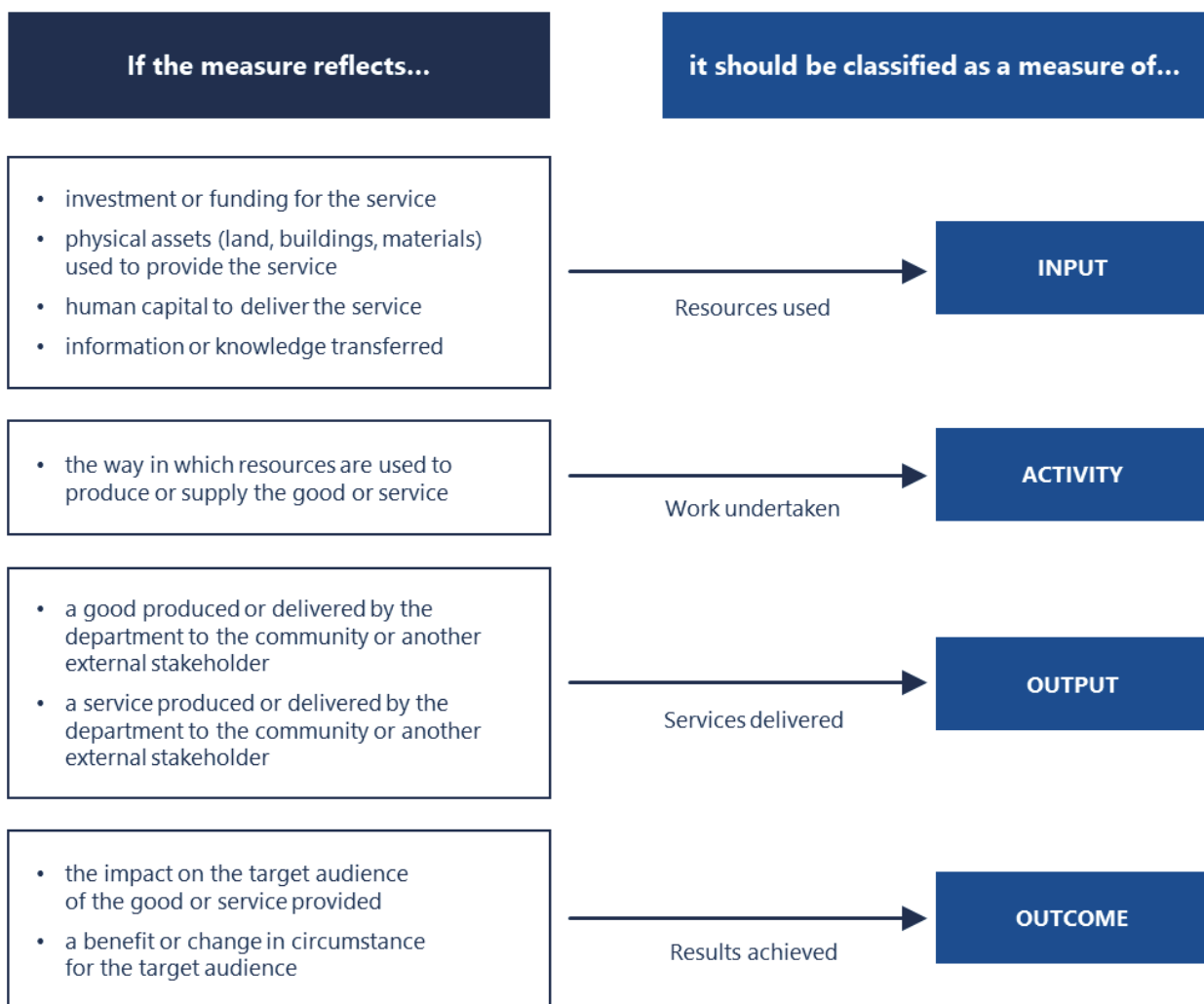


Appendix D:

How VAGO assesses departments' performance measures

We used the decision tree in Figure D1 to identify which measures reflect outputs, inputs, activities/processes or outcomes.

Figure D1: Measure classification decision tree



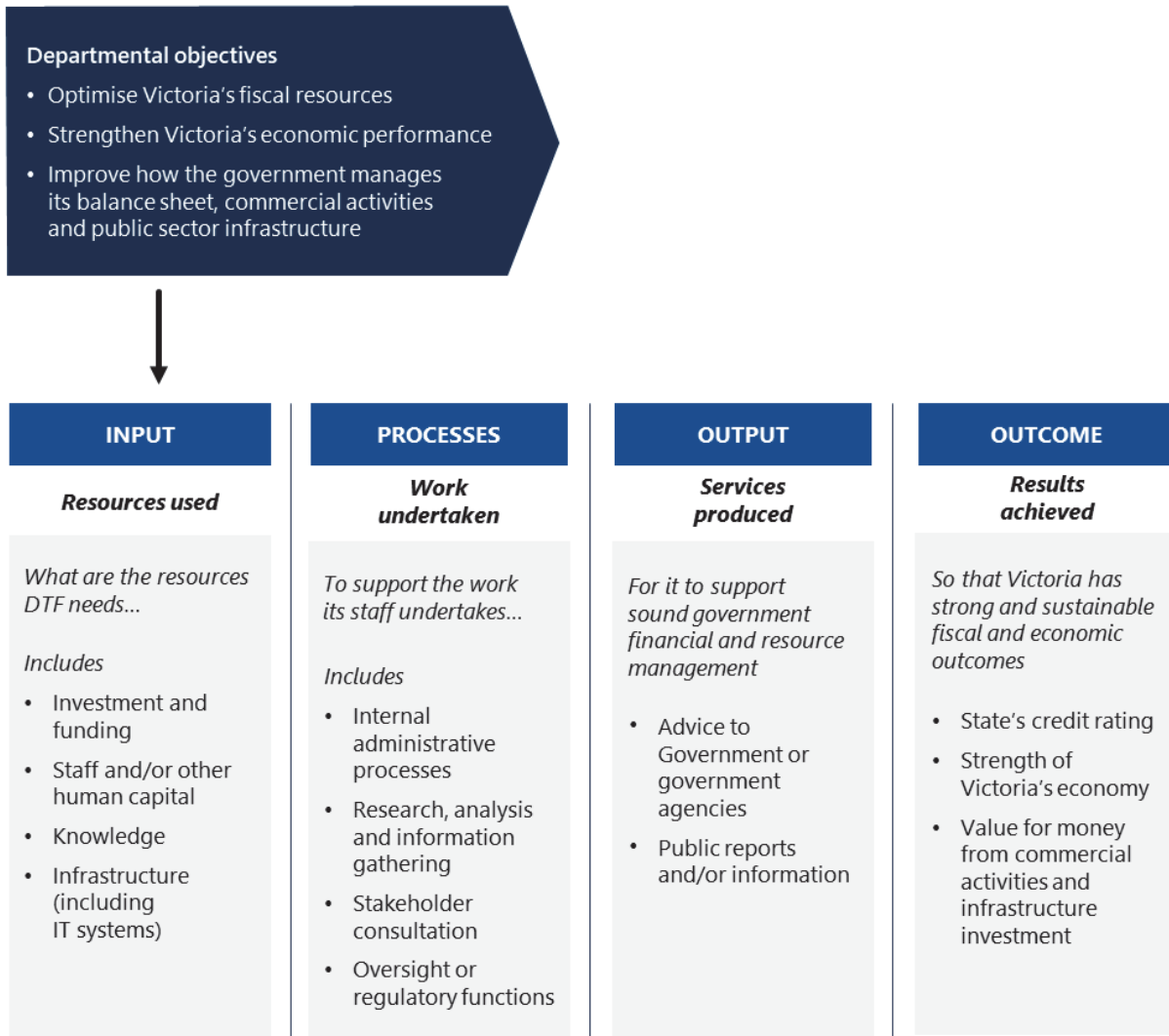
Source: VAGO.

We classified a measure as 'unclassified' if we could not determine how the measure relates to government provision of goods and/or services.

We developed a service performance framework to classify DTF's performance measures.

This framework (shown below) identifies DTF's services mapping its inputs through to its outcomes (or the objectives that DTF aims to achieve). It provides the foundation for our classification of DTF's performance measures.

Figure D2: DTF service performance framework (Budget and Financial Advice, Economic and Policy Advice, Commercial and Infrastructure Advice outputs)



Source: VAGO.